

W-02181A-15-0216

Arizona Corporation Commis



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ORIGINAL

Utilities Complaint Form

Investigator:

Web User

Phone:

[REDACTED]

Completion Date:

7/17/2015

Opinion Number:

123351

Opinion Codes:

Rate Case Items - Opposed

Opinion Date:

7/17/2015 3:16:48 PM

Customer Information

First Name:

Jeanne

Last Name:

Ruetz

Account Name:

Jeanne Ruetz

Street Address:

[REDACTED]

City:

Sedona

State:

AZ

Zip Code:

86351

Utility Information

Company:

Pine Valley Water Company

Division:

Water

Name:

Lance Wischmeier

Phone:

[REDACTED]

Email:

[REDACTED]

RECEIVED
2015 JUL 20 A
AZ CORP COMMIS
DOCKET CONTR

Arizona Corporation Commission

DOCKETED

Nature of Opinion:

JUL 20 2015

Docket Number:

W-02181A-15-0216

Docket Position:

Against

DOCKETED BY

MLB

While I am ok with Pine Valley Water Co. operating with a profit, instead if a deficit as they are claiming. I don't think these people are being honest in their assessment of their operation. They claim they are losing money every year, and are asking to raise our rates. 30 of our generous community members gave them \$1000 each totaling \$30,000, (interest free) in order to instal a filtering system that would bring the arsenic level to code. They said if they couldn't do that they would have been fined \$300,000 and a possible jail sentence. In return these people get their water with no charge until they have used \$1000 worth of water. A generator was donated by a community member FREE to them to use as backup in case of power failure. They are claiming that they had to pay for these upgrades and eclosures. These upgrades were paid for with that same 30,000. An AUDIT of all their business dealings is needed before a rate increase is allowed. Thank you Jeanne Ruetz

Notes

Date:

7/17/2015

User:

MBUCK

Submission Method:

Email

Type:

Investigation

DOCKETED/NOTED FOR THE RECORD.

Date:

7/17/2015

This record was closed by Michael Buck on 7/17/2015 5:03 PM.